



# Carden Educational Foundation

Teaching and Publishing the Carden® Curriculum

## Frequently Asked Questions

**1. What is the cost of the Carden license agreement?**

The license agreement is free. The license agreement does obligate you to attend Carden teacher training, either in person or online, before purchasing any Carden materials. There is no minimum purchase requirement.

**2. How can I place my first order?**

When the Carden Educational Foundation receives your signed license agreement, you will be assigned a customer number and any order you place through our online store will be processed without delay. If you place an order through our online store prior to sending in your license agreement, we will contact you before processing your order. To download and read our license agreement, [click here](#).

**3. What payment methods do you accept?**

The Carden Educational Foundation accepts PayPal, MasterCard, Visa, and Discover. Your check or money order may be accepted pending approval by the Carden Educational Foundation.

**4. Do you take American Express?**

We do not accept American Express at this time.

**5. I am a new customer. Can I pay by check or money order?**

You may pay by check or money order, but your shipment will be held pending our receipt of payment. Payment by credit card or PayPal will prevent such a delay from affecting your order.

**6. I am an established customer. Can I be billed for my order?**

Established Carden Schools® will receive an invoice and a monthly statement of their account. Avoid finance charges by paying your account in full within 30 days of the date of your invoice. If you do not pay your account in full within 30 days of invoicing, you will be charged interest at the rate of 1.5% on the balance, compounded monthly.

**7. What if I cannot pay my balance in full?**

A minimum monthly payment will be agreed upon to keep your account in good standing with the Carden Educational Foundation. In most cases, the monthly payment will be equivalent to 1/12 of the average monthly balance. This will reduce the accumulation of finance charges, keeping more money available for your school.

**8. I cannot pay my balance in full, but need to order more materials or pay for Carden teacher training. What should I do?**

Keep up with your current minimum monthly payments, and your account will be considered in good standing. As long as your account remains in good standing, we will continue to ship any additional materials you may order. You and your teachers may attend Carden® teacher training as necessary, and you will be billed. Please bear in mind, however, that you must keep up with your minimum monthly payment or future orders may be delayed pending our receipt of your payment.

**9. Who can I speak to about my account?**

You may call the Carden Educational Foundation at 843-535-0090 with any questions or concerns regarding your account. You may also contact us by email at [accounting@cardenschool.org](mailto:accounting@cardenschool.org). If you have special needs, please speak with us. We will do our best to work with you.

Carden Educational Foundation  
PO Box 21568  
Hilton Head Island, SC 29925-1568  
843-535-0090  
[www.cardenschool.org](http://www.cardenschool.org)